

SUN	MON	TUES	WED	THURS	FRI	SAT
not available	10am – 12pm		10am – 12pm		10am – 12pm	not available
		8pm – 10pm		8pm – 10pm		

Max capacity: 24 (may be increased or decreased subject to Fraser Health Authority's direction)



Prepaid Admissions only, NO CASH on site.

Buy a 5-strip ticket for \$25 (tickets never expire).



Temperature Checks will be taken during check-in. Anything higher than 38 celsius is considered having a fever, and you WILL be turned away when this happens, for the safety of ALL our players and staff.



Non-Contact Safety Protocols can be found on our website.

Shuttlesport staff reserves the right to refuse admission or may ask patron(s) to leave if these safety protocols are violated.

ADMISSION: Annual membership (*prorated quarterly*) + \$5 drop-in ticket

PLAYING RULES:

- EXISTING MEMBERS ONLY:** ALL LEVELS OF PLAY ARE WELCOME!
- Must sign COVID-19 Participant Waiver for Club Access.**
- Payment: Prepaid admissions only, NO CASH on site. Must buy a 5-pack strip ticket that never expires.**
- All drop-ins are run in a **game rotation style**. Using courts to practice, do drills, or run lessons is strictly prohibited.
- Updated reduced capacity: 24 players - NO EXCEPTIONS!**
- Minimum age for drop-ins is 16+.
- Those under 16 are welcome on **stat holidays & Pro-D Days - MORNING drop-ins only**, or where stated.
- We reserve the right to I.D. individuals, so please be prepared to show your picture I.D. with a date of birth when asked.
- Morning drop-ins** are on a first-come, first-serve basis.
- EVENING drop-ins:**
 - ONLY phone-in reservations permitted, starts promptly at 4pm. (CANNOT leave message).**
 - Members can reserve their own spot PLUS 1 other member.
 - If we are sold out by the time you call**, you can choose to be placed on a waitlist.
 - Cancellations must be done by 6pm** or you are considered a NO SHOW.
 - Doors are locked 30mins after drop-in start time.
 - If you are running late**, please notify us in advance (preferably at reservation time).
 - If you are late / cannot make it WITHOUT advance notice OR NOT checked-in within 30mins of drop-in start time**, your spot will be re-sold & your name would go on the No-Show List & charged the \$5 drop-in penalty.

Non-Marking Shoes



ONLY non-marking, non-black shoes, indoor sports shoes, or badminton shoes allowed.

Casual shoes, flipflops, bare feet, hiking shoes etc. are prohibited.

Any violation of this rule will result in a \$100 fine. Any damage caused to the facility by the participant will be subject to a minimum of \$250 fine.

NO SHOWS

- ONLY 2 NO SHOW per season.
- More than 2 NO SHOWS per season = **no longer reserve.**
- All NO SHOWS will be charged \$5 fee.** Members who NO SHOW before, in order to play the next drop-in, they must pay the \$5 for the date they NO SHOWed to settle their account. **NO EXCEPTIONS!**